

					
Title	Quality Policy			Ref:	Pol:01
Approved By:	Craig Heley – Managing Director	Date:	09/08/13	Issue No.:	03

Dicom Limited is the UK's premier supplier of quality waste compactors and baling equipment. We are part of the Paal Group of Companies, Europe's leading manufacturer of horizontal balers.

We provide market-leading machinery and unrivalled levels of performance and reliability.

Our team of highly trained Service Engineers service and maintain customer equipment to the highest possible standards.

It is the policy of Dicom Limited to ensure the continual improvement of our overall performance in order to satisfy the expectations and needs of our customers.

We are committed to continually improving the effectiveness of our Quality Management System.

To achieve this objective, Dicom Limited operates a Quality Management System that is described in our Quality Manual and Procedures and satisfies the requirements of BS EN ISO 9001:2008.

Adherence to this policy involves all of the Company's activities and services and their effects. This policy is understood, implemented and maintained at all levels within the organisation.

We have developed a framework for setting, establishing and reviewing quality objectives.

Our Quality Policy, including our quality objectives, is publicly available.

The Directors have the ultimate responsibility for the effective operation of our Quality Management System and ensure that the Quality Policy is regularly reviewed for continuing suitability.



 Managing Director

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 29th November 2016

 Date reviewed